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Medication Refills:

Our office will process a request for a refill of your medication within 2 working days. Please understand there are several situations when an office visit may be required to obtain a medication refill.

Please allow the pharmacy time to process and prepare your prescription also.

Medication coverage by Insurance:

If a medication is not covered by your insurance, then you may elect to pay for the medication directly, or you may elect to work with us to obtain another medication for your condition. If so, then you need to present to the office with your medication formulary and all of your current medications. We will need to review your medications and choose a medication appropriate for you.

When appropriate, we can file an appeal. Your insurance may choose to cover your prescription, or it may not. We do not control any insurance decision and cannot force an insurance company to pay a part of any prescription. Appeals are a lengthy and arduous process. Usually, your medical record as well as a detailed letter justifying the need for a medication is required for the insurance company to review a request for a specific medication. Please be aware that the insurance company does not determine if a medication is appropriate, only if they will pay all or a part of the cost.

Thank you for working with us to provide you with excellent medical care. If you do have a problem with any of your medications please do let us know.

Patient Name: _____ DOB: _____

Signature: _____ Date: _____